

Kaiser Permanente Deductible HMO Plan with the Select network

It's care and coverage together that gives you highly rated,¹ affordable care. Plus top doctors and technology that put health at your fingertips.

The Kaiser Permanente Deductible HMO Plan with the Selectsm network gives you quality care from over 1,700 physicians of the Mid-Atlantic Permanente Medical Group, P.C. (Permanente), and thousands of community physicians in private practice.

About this plan

With the Deductible HMO Plan, you must first pay a predetermined amount each plan year for some covered health care services before the health plan begins to contribute. This is called the deductible. Once you reach your deductible, you'll pay only the applicable copayments and coinsurance for covered services you receive for the rest of the plan year. Certain preventive care services are not subject to the deductible and are covered at no cost. These services vary by plan.²

This plan limits the amount, called the out-of-pocket maximum, that you're required to pay for most covered services each plan year. The deductible amount you pay, as well as copays and coinsurance for most services, count toward meeting your out-of-pocket maximum limit. Once you reach that limit, you will not have to pay for any covered services that count toward the out-of-pocket maximum for the rest of the plan year.³

Getting care at Kaiser Permanente facilities⁴

When doctors and specialists, health plan, pharmacy, and hospitals are all connected, health care works better, and becomes affordable and hassle-free. You save time receiving several services in one visit. And because you receive care in our medical centers, you can go online or use our mobile app to order most prescription refills, see most lab test results, make appointments, email your doctor, and so much more. With Kaiser Permanente:

- Care is coordinated around your life
- You save time, hassles, and money

If you have a family plan (two or more family members covered)

There is an individual member deductible in family plans, as well as a family deductible. When one family member reaches his or her individual deductible limit before the family deductible is met, that individual pays only applicable copayments and coinsurance amounts for covered services for the rest of the plan year. The other family members continue to pay applicable deductible amounts until the family deductible is met by two or more family members. Once the family deductible is met, all family members begin paying only the applicable copayments and coinsurance amounts regardless of whether each remaining family member's individual deductible has been met or not.

The out-of-pocket maximum works the same way. There is an individual member out-of-pocket maximum in family plans, as well as a family out-of-pocket maximum. When one family member reaches his or her individual out-of-pocket maximum before the family out-of-pocket maximum is met, that individual will not have to pay for any covered services that count toward the out-of-pocket maximum for the rest of the plan year. The other family members continue to make contributions toward the family out-of-pocket maximum, which can be met by two or more family members. Once the family out-of-pocket maximum is met, all family members will not have to pay for any covered services that count toward the out-of-pocket maximum for the rest of the plan year.

This material contains a brief description of the features of this plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the *Evidence of Coverage (EOC)*. If there are any discrepancies between this material and the benefits detailed in the *EOC*, the *EOC* will prevail.

All Kaiser Permanente medical centers offer primary care. On-site you'll also find:

- Radiology
- Laboratory
- Pediatrics
- Obstetrics-gynecology
- Other specialty care

Some centers offer:

- Ambulatory surgery
- Urgent Care
- Behavioral health services
- Vision care and optical services
- And more

Got a health matter that needs attention?

A video visit⁴ is a real-time video chat you can have with a Permanente primary care or urgent care physician using your smartphone, tablet, or computer. During your visit, your doctor can access your electronic medical record or consult with another physician, so your care is seamless, convenient, and connected. Schedule a video visit online at **kp.org** or by using the Kaiser Permanente (KP) app.

Visit **kp.org/facilities** to take a virtual tour of our medical centers and learn about the services offered at each location.

Getting care from network physicians

Your plan also includes network physicians who have private practices in the community and do not practice in Kaiser Permanente medical centers. If you choose a doctor in the network, talk with that physician about how his or her health care team is organized to support your care. Remember that you can still go to Kaiser Permanente medical centers for Urgent Care, to fill prescriptions, have lab tests done, and more. Refer to the *Select Physician Directory* or visit **kp.org/doctor** for a list of network primary care physicians, ob/gyns, specialists, and hospitals.

Kaiser Permanente carefully selects premier hospitals to team with us in taking great care of you⁵

We've chosen award-winning hospitals to team with for coordinating your care. These hospitals are located throughout Maryland, the District of Columbia, and Virginia. As a patient at a premier hospital,⁵ your care will be guided 24/7 by Permanente physicians who exclusively care for our members at that hospital. With Kaiser Permanente on-site, your care is coordinated within the hospital and with your primary care physician, ensuring the smooth transition of your care before, during, and after your hospitalization. To learn more about our premier hospitals, visit **kp.org/premierhospitals**. In addition to premier hospitals, you also have access to additional contracted hospitals throughout the service area with the Select network.

¹In the National Committee for Quality Assurance (NCQA) 2019-2020 Health Insurance Plan Ratings, our Medicare health plan is rated 5 out of 5, the highest rating in DC, MD, and VA.

²You should refer to your plan's *Evidence of Coverage* for more information on what services count toward meeting the deductible.

³You should refer to your plan's *Evidence of Coverage* for more information on what services count toward meeting the out-of-pocket maximum.

⁴Care and services provided by physicians of the Mid-Atlantic Permanente Medical Group, P.C., only.

⁵The premier hospitals are independently owned and operated hospitals, and they contract with Kaiser Foundation Hospitals.

⁶Video visits are available to Kaiser Permanente members who have a camera-equipped computer or mobile device and are registered at **kp.org**. You must be present in Maryland, Virginia, or Washington, DC, for visits with your primary care physician or behavioral health provider. For urgent video visits with an emergency doctor, you may also be present in West Virginia, Florida, North Carolina, or Pennsylvania. For certain medical or mental health conditions. For video visits with a behavioral health provider, appointments can be scheduled for follow-up care.