

# Plan Information

*As member of this plan, we may occasionally contact you to inform you of other Kaiser Permanente plans or products that may be available to you. If you wish to opt-out of these types of calls, please contact Member Services at the phone number on the back of your member ID card.*

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## Provider Directories

If you need help finding a network provider or pharmacy, please visit **kp.org/directory** to search our online directory (Note: the 2024 directories are available online starting October 15, 2023 in accord with Medicare requirements).

To get a Provider Directory, Dental Provider Directory, or Pharmacy Directory (if applicable), mailed to you, you can call Kaiser Permanente at **1-888-777-5536 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m.

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## Medicare Part D Prescription Drug Formulary

Our formulary lists the Medicare Part D drugs we cover. The formulary may change at any time. You'll be notified when necessary. If you have a question about covered drugs, see our online formulary at **kp.org/seniorrx** (Note: the 2024 formulary is available online starting October 15, 2023 in accord with Medicare requirements).

To get a formulary mailed to you, you can call Kaiser Permanente at **1-888-777-5536 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m.

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## Evidence of Coverage (EOC)

Your **EOC** explains how to get medical care and prescription drugs covered through your plan. It explains your rights and responsibilities, what's covered, and what you pay as a Kaiser Permanente member. If you have a question about your coverage, visit **kp.org/eocmasma** to view your **EOC** online (Note: the 2024 **EOC** for the Mid-Atlantic states is available online starting October 15, 2023 in accord with Medicare requirements).

To get an **EOC** mailed to you, you can call Kaiser Permanente at **1-888-777-5536 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m.