

## 2023 Oregon Dual Choice PPO® alternative care benefit (acupuncture, chiropractic, massage therapy) options

This benefit covers self-referred acupuncture, chiropractic, and/or massage therapy services. You may choose to receive covered services from in-network providers or from out-of-network providers. In-network providers include Kaiser Permanente providers, CHP Group providers, First Choice Health providers, and First Health Network providers.

Groups can select independently from the options below to meet needs for coverage of services, cost shares, and visit limits.

Self-Referred Services	Cost Share Options <sup>1</sup> In-Network Providers	Cost Share Options <sup>1,2</sup> Out-of-Network Providers	Visit Limit Options <sup>3</sup>
Acupuncture	\$10/\$25/\$40	40%	12 or 24
Chiropractic	\$10/\$25/\$40	40%	20 or 30
Massage	\$25	40%	12

<sup>1</sup>If added to an HSA-qualified deductible plan, this benefit is subject to the deductible.

<sup>2</sup>You may need to file a claim for covered services for out-of-network providers.

<sup>3</sup>Visit limits for a covered service apply to in-network provider and out-of-network provider benefits combined.

### Office visits

You do not need a referral to make an appointment. There is no claim form to file for services from in-network providers; you pay your cost share directly to the provider when you receive care. Once your visit limit has been reached, you pay 100% of the cost of services for the remainder of the calendar year.

### In-network providers

You may contact Customer Service for additional information or visit [kp.org/dualchoice/nw](https://kp.org/dualchoice/nw) for information on locating in-network provider.

### Acupuncture services

Acupuncturists influence the health of the body by the insertion of very fine needles. Acupuncture treatment is primarily used to relieve pain, reduce inflammation, and promote healing. Covered services include:

- Evaluation and management.
- Acupuncture.
- Electro acupuncture.

## Chiropractic services

Chiropractic and manual manipulation of the spine, joints, or soft tissue focuses on reducing pain and improving the function and structure of the body. It is a system of therapy that involves noninvasive care promoting science-based approaches to a variety of ailments. Covered services include:

- Evaluation and management.
- Musculoskeletal treatments.
- Physical therapy modalities such as hot and cold packs.

When prescribed during a chiropractic visit, X-ray procedures may be covered, as described in your *Evidence of Coverage (EOC)*.

## Massage therapy services

Therapeutic massage involves the manipulation of soft tissue structures of the body to help alleviate pain, muscle discomfort, and stress by helping to promote health and wellness. Covered services include therapeutic massage procedures.

## Alternative care exclusions

- Charges incurred as a result of missed appointment or an appointment not canceled.
- Dermal friction technique.
- East Asian massage and tui na.
- Laserpuncture.
- Nambudripad allergy elimination technique (NAET).
- Point injection therapy.
- Qi gong.
- Services designed to maintain optimal health in the absence of symptoms.
- Sonopuncture