Manage your small business health coverage online

Sign in to <u>account.kp.org</u> to use a wide range of time-saving self-service features designed to help make your health plan coverage decisions easier and more convenient.

Manage your contact information immediately online

Keep your details up to date for faster, smoother transactions.

- Change email and physical addresses, or Employer Identification Numbers (EIN).
- Add, remove, or change contract signer and billing contact information.

Complete your renewal changes online

Complete plan changes, get quotes to compare your renewal options, and manage your enrollees during open enrollment in real time. These features are available all year round, 24/7.

- Quickly compare plans, rates, and benefit options, and see your entire transaction history all in one place.
- Get Employee Enrollment Worksheets that show employer medical contributions, employee monthly costs, and high-level benefit details personalized for each employee.

Use electronic signatures for certain forms

Complete the following forms with a computer or mobile device and securely send them to us online. Signatures are automatically collected and stored using Adobe Acrobat Sign for:

- Employee enrollment
- Employee/dependent change
- Subscriber termination and transfer
- Employer attestation for COBRA/Cal-COBRA
- Plan add/change request

Visit <u>Forms and Documents</u>, then just use the appropriate links to submit your electronic signature forms.

Manage your membership online

Complete most major administrative tasks quickly online. If you don't have account.kp.org access yet, learn how to get access and more by visiting the Manage Accounts page. Once you sign in, you can access features through the Manage Members section at account.kp.org, where you can easily:

- View and pay your group's monthly bills online, and set up automatic withdrawals or email reminders so you never miss a payment
- Enroll or end coverage for members and their families
- Order member ID cards
- Download a member roster spreadsheet
- View important group documents

Questions?

Contact your broker or email our Small Business Account Management Support team at amt@kp.org and include your group name and ID. For help finding or using resources at account.kp.org, use the quick-reference quides at Manage Accounts.

