

# KAISER PERMANENTE CHASE GARDENS MEDICAL OFFICE

360 S. Garden Way, Ste. 105, Eugene, OR 97401

Open weekdays from 8 a.m. to 5 p.m.

## Growing to meet local health care needs

Your health and well-being are important to us. That's why Kaiser Permanente is continuing to expand services in Eugene and Springfield, making it easier for you to get the care you need.

### Many services under one roof:

- Primary care (family practice, pediatrics, internal medicine)
- Behavioral health care
- Lab services
- Imaging (EKG, diabetic retinopathy screening, general X-ray, bone DXA, ultrasound, mammography)
- Pharmacy services

## Our coordinated care network

Whether it's a routine checkup, specialty care, or emergency care, Kaiser Permanente and our trusted partners form a quality network of local health care providers.<sup>1</sup> In addition to Kaiser Permanente providers, our comprehensive network gives members access to more than 700 trusted Lane County providers, including PeaceHealth,<sup>2</sup> Orchid Health, Willamette Valley Cancer Institute, Pacific Women's Center, Eugene Pediatric Associates, Pacific ClearVision Institute, Eugene Foot and Ankle Health Center, Oregon Surgical Wellness, and many others. Find a provider at [kp.org/doctors](https://kp.org/doctors).

## Convenient care, your way

We're committed to making care more convenient and flexible, including:

- 24/7 on-demand phone and video visits for urgent care needs<sup>3,4,5</sup>
- Scheduled phone and video visits<sup>3,4,5</sup>
- Email with your care team
- 24/7 phone advice from a registered nurse
- E-visits: Complete an online questionnaire to receive a treatment plan, including prescriptions if needed.<sup>5</sup>

See more options at [kp.org/getcare](https://kp.org/getcare).

## Convenient pharmacy options

In addition to our pharmacy at Chase Gardens Medical Office, members have the option of using one of our local pharmacy partners<sup>6</sup>, or our mail-order pharmacy. With mail order, most members get a 3-month supply of medication for the price of 2, and shipping is on us<sup>7</sup>. For a complete list of available pharmacies, visit [kp.org/lane](https://kp.org/lane).

### Pharmacy hours:

Weekdays, 8 a.m. to 6 p.m. and weekends, 9 a.m. to 5 p.m.

## Quality, integrated dental care

Keep your smile healthy with our growing dental network in Lane County. Our Valley River Dental Office is conveniently located just off the Delta Highway at 1011 Valley River Way. This state-of-the-art facility provides general dentistry procedures and preventive treatments – all integrated with your medical plan<sup>5</sup>. Learn more at [kp.org/dental](https://kp.org/dental).

## Not a Kaiser Permanente member?

Visit [kpnwenroll.org](https://kpnwenroll.org) to learn about our health plan options.

<sup>1</sup>Some specialty care services are accessed through referral and prior authorization.

<sup>2</sup>Our partnership with PeaceHealth only includes the Santa Clara, RiverBend Pavilion, Cottage Grove, and Florence locations. Not all providers at these primary care locations are part of our network. Go to [kp.org/doctors](https://kp.org/doctors) to verify network participation.

<sup>3</sup>When appropriate and available. These features are available when you get care at Kaiser Permanente facilities.

<sup>4</sup>To have a video visit, members must be registered on [kp.org](https://kp.org) and have a camera-equipped computer or mobile device. If you travel out of state, phone and video visits may not be available due to state laws that may prevent doctors from providing care across state lines. Laws differ by state.

<sup>5</sup>For high deductible health plan members, e-visits, phone visits, and video visits are subject to your plan's annual deductible.

<sup>6</sup>Partner pharmacies are available for first fill for Traditional HMO Kaiser Permanente health plan members.

<sup>7</sup>Available on most prescription orders; additional fees may apply. To use the Kaiser Permanente app, you must be a Kaiser Permanente member registered on [kp.org](https://kp.org).